## **2024 NCSU Intern Housing FAQs**

NC STATE

## University Housing Conference and Guest Services

### Who is eligible for your Summer Intern Housing?

To be eligible for Intern housing, quests must be currently enrolled in a degree-seeking program at an accredited post-secondary institution AND actively participate in an internship, co-op, research, or educational summer employment opportunity in the greater Raleigh area for the duration of their stay. Proof of student status and/or internship verification may be required at the discretion of University Housing. NC State the Intern's reserves the right contact primary educational and/or internship site/supervisor for verification of enrollment and/or employment. In compliance with NC State's regulation regarding minors on campus, interns must be, at minimum, 18 years of age upon their scheduled date of arrival. There is a minimum of 30 consecutive night requirement to be eligible for Intern housing.

### What are your 2024 Intern Housing Dates?

Our 2024 summer intern housing dates are Tuesday May 14<sup>th</sup>, 2024-Wednesday July 31<sup>st</sup>, 2024. Arrivals prior to 8:00 AM on Tuesday, May 14<sup>th</sup> are not possible. We have a HARD move out date of 10:00 am on July 31<sup>st</sup>, 2024. Extensions past 10:00 AM on July 31<sup>st</sup> are also **not possible**.

### Where are your apartments located?

We offer 4 bedroom apartments at <u>Wolf Village</u> and <u>Wolf Ridge</u>. Wolf Village is closer to main campus, while Wolf Ridge is located on our Centennial campus. Please click the above hyperlinks to see more details/virtual tours of each space. You may be placed with up to 3 roommates in your 4 bedroom unit.

## Can I request a single? Do you have 2 bedroom or 1 bedroom options available?

Unfortunately no. We only offer 4 bedroom units for our intern housing. If you have a disability request that requires you to live by yourself or have your own bathroom, please list this in the "special accommodation" area of your application, and we will go through the appropriate approval process internally with the documentation needed to justify the request through OIED.

## How much do they cost? Is there a minimum number of nights?

Our intern housing costs \$35 per person, per night, with a 30 night minimum.

### How do I apply?

Our application will be live in January of 2024. Please check back on our website for the link. You will need to create an account via Starrez to apply. Keep this email address and password handy as it will be how you access your application, make payments, and access additional campus resources while you are here. When you get to the short stay selection page, please select "Summer Intern Housing" from the drop down menu.

## I am an NC State Student. Can I apply for Intern housing?

No. If you are an NC State student, and you need summer housing, please apply for housing via the housing portal on mypack, as you would for the academic year semesters.

## Do you run out of space quickly? How early should I apply?

We have ample space available for interns over the summer and rarely run out of space to offer. Feel free to apply as early as you know you may need space. You can cancel your stay up to 14 days prior to your check in without any penalties.

### What is included in each apartment?

Each location comes fully furnished, but you will need to bring your own kitchenware, linens, etc. Included in your unit:

- Fully air-conditioned apartments
- 4 private bedrooms and 2 shared bathrooms
- o Full-Size Beds
- Desk with desk chair
- Kitchen with microwave, stove/oven, and refrigerator
- Washer/Dryer in each Apartment
  - (Wolf Village Only. Wolf Ridge has Washer/Dryer rooms in each building, but not in each apartment.)
- Ceiling Fans
- Shower Curtains & Trash Cans

### Is there a gym I can go to?

Wolf Ridge and Wolf Village both have an on-property gyms that you can use during your time residing with us on campus over the summer. If you would like to purchase a non-student membership to the NC State Carmichael gym, you can do so by purchasing a visiting scholars pass at \$30 per month. All memberships can be purchased in person at the Wellness and Recreation Center main entrance, across from Talley Student Union. If you have any questions, please call (919) 515-7529 or email <a href="wellness-union-well-rec-info@ncsu.edu">wellrec-info@ncsu.edu</a>.

#### How does internet work? Is there free wifi?

Yes, anyone staying in intern housing will be able to log into the "ncsu guest" wifi here on campus at no cost. Unfortunately, this does require a sign into the network every day. If the University you attend utilizes the "eduroam" network, you should be able to access that here on NC State campus as well. Unfortunately we do not have the capability to create unity id's for students to access our home "ncsu" network during your time here on campus with us.

### My significant other also has an internship in the area. Can we live together?

We must assign our spaces by the gender listed on your application, and cannot mix the two. If you are legally married, we can house you together in a special exemption, but you will be asked to show documentation of your union.

# I work for a company that offers internships/research experiences for students in Raleigh. We would like to cover the cost of our interns to live on NC State campus. Is this possible?

Yes, please e-mail <a href="mailto:guestservices@ncsu.edu">guestservices@ncsu.edu</a> and we can create a contract for you. If you reimburse your students for cost of living individually, they can simply apply through our reservation process themselves. If you request that they live together, just ask them to enter that information in the "special accommodations" portion of the application. The cost of housing is the same regardless of if the students apply themselves here or if you create a contract with us for multiple students. If you are an internal NCSU department hosting REU students or a conference, please fill out our <a href="mailto:REU Enquiry form">REU Enquiry form</a> or reach out to <a href="mailto:guestservices@ncsu.edu">guestservices@ncsu.edu</a> for details on those reservation processes instead. These rates and availability details are different.

### I need to cancel with less notice than 14 days. Are there any cancellation fees?

Yes, if you cancel less than 14 days prior to your check in date, there is a cancellation fee of \$400. If you have already paid for your stay, we can refund you the difference.

### Can I make changes to my application after I apply?

Yes! You can make adjustments to your application up to 14 days prior to your check in. We will begin making room assignments on April 15, so if you have any adjustments to roommate requests, preferred housing location, or special accommodations added to your application past that date, please e-mail <a href="mailto:internhousing@ncsu.edu">internhousing@ncsu.edu</a> to ensure we have seen your request. We will do our best to honor any changes!

### How can I find roommates? If I don't know anyone, how do you assign them?

After you apply, and we have sent you a confirmation of space, we will send an invite to our 2023 Intern Housing Facebook group that you can utilize to help you connect with other interns. If you do not select a specific person on your application, we will use the answers in to your "lifestyle questions", as well as your age, to best place you with other students.

### How long will it take to know I have a confirmed space?

After you apply, we should be able to get a confirmation e-mail your way within a week of your application. Please note that we do not have staff sending emails on the weekends.

### How will I check in/out of my assignment?

After you apply and we have sent you a confirmation of space, we will send check in details your way. Our service desks at each location will be open from 8:00a.m.-8:00 pm most days of the summer (with the exception of holidays). Please plan your travel accordingly. If your travel plans prohibit you from arriving within these time frames please let us know in advance so that we can organize an after hours check in for you which can be approved on a case by case basis.

### How do I pay? Can I pay in installments?

Payment in full must be completed 7 days prior to your check in. We will not accept partial payments. We will open this portal for payment on May 1, and it will be accessible to pay via CC on your Starrez account that you create during your application.

## I have a special accommodation. How can you accommodate this?

If you have any special accommodations we should know of in regards to your housing assignment (ADA accessibility, DRO requests, ESAs, etc.) please make sure these are detailed out in your application. These will need to go through an internal approval process through OIED with NCSU. Please e-mail <a href="mailto:internhousing@ncsu.edu">internhousing@ncsu.edu</a> if you have any questions. We should be able to accommodate most, if not all DRO requests pending proper documentation.

## I will be bringing a car. How do I request a parking permit? How much do they cost?

Parking is enforced Monday-Friday, 7am - 5pm. A permit is required to be parked on campus during these hours. As a summer resident, you are eligible for a Summer Parking Permit valid in the Residential parking areas surrounding Wolf Village or Wolf Ridge, respectively. Permits are VIRTUAL and are associated with a single License Plate number. You will not receive a physical permit or decal.

We are currently waiting on parking to determine the rate for 2024 season. In 2023, the pass was a flat \$75 for the entire summer. Redemption details will be included in your confirmation email. Backing into spaces is prohibited on campus so that license plates are readable by our parking enforcement team.

### I am traveling from a far distance and will need linens. Do you provide any?

Unfortunately, we do not provide linens for our Intern Housing. Please plan your travel accordingly to either bring linen with you, or plan to purchase when you arrive.

### Is there a dining plan I can sign up for over the summer?

Unfortunately there is not a dining plan for interns, but they are welcome to eat at the dining halls on campus and pay via CC on premises.

### Can I send packages to my assignment? What will my mailing address be?

Yes, you can send packages to yourself during your time on campus. Your mailing address will be provided to you when your assignment has been finalized. Please note that any mail or packages received prior to your arrival (or after your departure) at Wolf Village will be refused and returned to sender. Please do not ship packages or send mail to yourself prior to your arrival at NC State.

### Is there anything I am NOT allowed to bring with me?

- Pets, of any kind. If you have a service animal or ESA please ensure they are listed in the special accommodations portion of your application
- Appliances exceeding 1800 watts or 15 amps
- o Hot plates, deep-fat fryers, toasters, or other open coil appliances
- Lava lamps or halogen lamps
- Candles of any kind
- Fireworks, explosives, flammable materials, firearms, ammunition, weapons, or other objects which are potentially harmful to the physical welfare of other inhabitants.
- Extension cords or multi-plug adapters. Surge protectors are allowed!
- NO SMOKING or Vaping in or within 25ft of any NC State building!
- Zero tolerance drug policy, and NO alcohol for any individual under age 21